

ALL DETAILS FOR ENGAGE (ONLINE PAYMENT SYSTEM)

Direct Link to ENgage Support: <https://www.englandnetball.co.uk/support/support-for-registered-individuals/athletes/engage-help-centre/>

Direct Link to Harriers ENgage Page:

<https://engage.englandnetball.co.uk/Dashboard/Organisation?id=26406>

For new to ENgage/EN Players/Parents - How to Register

Step-by-step instructions: <https://www.englandnetball.co.uk/support/support-for-registered-individuals/athletes/engage-help-centre/>

Parents please note, set the account up in your name - you will then be asked to add a child to the account (in your child's name)

For Players/Parents with existing ENgage profiles/Affiliation Nos. (not originally Harriers) - How to Link to Harriers

Log-in to ENgage

on the homepage click DIRECTORY (top left menu tiles)

Find the FILTER button (top right)

SEARCH BY NAME for HARRIERS

Click the one with the CLUB ID 1377

Ask to JOIN

Fill in the required data and ACCEPT

That should then link you to Harriers to access their packages

The above must be completed in both the parent and player ENgage profile

For existing Players/Parents - How to access account/make payments

Log-in to ENgage using your EN ID (do not start with 00 - number starts with the first whole number)

Ensure that the top left corner displays the HARRIERS LOGO (if not click the little arrows symbol in the top left menu tiles area and switch it to Harriers)

Then you can:

REVIEW ACCOUNT

Click your initials/image in the top right corner to see your full profile

Personal details can be edited in the DETAILS section

You can also check what payments you have made in MY ORDERS

For any further issues with your account, e.g. incorrect name or DoB, that cannot be altered via ENgage, you will need to contact England Netball direct. Direct link to the England Netball Helpdesk to submit a request is: <https://englandnetball.zendesk.com/hc/en-gb/requests/new>. Please follow instructions fully and complete all information.

MAKE A PAYMENT

Click the Harriers logo in My Organisations on your DASHBOARD (loading page or click your initials/image in the top right corner)

Click BUY MEMBERSHIP

Make appropriate purchases

NB If purchasing on behalf of your child then make sure the correct person is clicked and highlighted blue as this will release all the appropriate membership schemes, which are age-specific

If you make any payment errors, then you will have to request a refund direct with England Netball as we do not have control over this at club level. You only have 14 days from payment to refund request so you must act quickly. Direct link to the England Netball Helpdesk to submit a request is: <https://englandnetball.zendesk.com/hc/en-gb/requests/new>. Please follow instructions fully and complete all information.